

Things to be aware of

- The restaurant and bar will open for outside dining only on Fridays and Saturdays from Friday 16th April.
- Credit Card details are required to complete a booking. A £10 charge per person will be incurred if you fail to arrive for your reservation without notice, or cancel your reservation within 48 hours of your reservation time.
- We have a small private car park immediately in front of the restaurant however spaces will be limited due to the marquee. Therefore, please familiarise yourself with other options of travel and parking in advance of your arrival.
- Be prompt on arrival and departure. There will be limited areas for drinks before sitting down for your meal, but we will make every effort to accommodate you. We will be stricter on vacating tables to ensure that all guests are accommodated equally and our team has enough time to thoroughly sanitise the table prior to the next guests arriving. Each table is available for 90 minutes.
- You may have to queue on arrival. We will have the social distance markers to make this clear.
- Please wait to be seated. You will be led to your table by a member of staff.
- The maximum table size from the 16th April will be 6 people from no more than 2 households.
- All children count as a person in your party; let us know beforehand if you need any extra space for a pram or high chair, otherwise, we may not have the space to accommodate your group at a safe distance.
- Children are your responsibility and should remain seated at all times unless guided by an adult to an area such as the toilet or outside.
- If children are not under suitable supervision and compromising social distancing, your party may be asked to leave the restaurant.
- Be certain you have booked for the correct amount of people. If you arrive with a larger party than you have booked for, it may not be possible for any extra guests to be accommodated. Please also inform of in advance if your numbers drop.
- Face coverings are to be worn by customers at all times when not seated, including when walking to a table and when going to the toilet.
- All customers will be required to scan the NHS COVID-19 app QR code for track and trace upon arrival.
- All front of house restaurant staff will be wearing face coverings. As per government rules, kitchen staff will not be required to wear a face covering when in the kitchen area.
- There will be no bar service – all customers must remain seated at their allocated table with drinks orders taken and then delivered to the table by a server.
- If you see someone else that you know dining on a separate table, please do not go and see them, you are required to remain seated at your own table.
- Toilets will be limited to 1 person at a time. Please lock the door behind you once you enter. When queuing, please adhere to social distance guidelines.

What we have done:

- Tables have been spaced apart 1 metre plus at least.
- We have opened an outdoor Marquee to accommodate diners.
- All members of staff will be abiding by new risk assessments which will ensure that our entire venue is COVID-secure for our customers and staff.
- Thorough and focused staff training on COVID-secure service procedures.

What we will be doing differently while you are here:

- Disposable menus for each guest to be used only once and then take home if desired.
- Sanitising card machines.
- Regular sanitation of tills during service.
- One server per table, with limited contact from other members of staff where possible.
- Servers, bar staff and management will be sanitising their hands at regular intervals.
- Staff will stand a metre from your table at all times where possible. When this cannot be avoided, such as delivering food or drinks, the time spent at the table will be kept to a minimum.
- Condiments will be sanitised after use.

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